UW Bothell Back to Work UWB-IT Information Session

September 23, 2021

Welcome & Overview

Presenters

- **Amy Stutesman**
    Interim Assistant Vice Chancellor for IT & CIO
- **Adri Macarthur**
    Manager, Technology Support

Topics

- Technology Updates & Info
- Student Technology Resources
- Teaching & Learning Resources
- Contact Info & Resources

Q&A

Technology Updates & Info

- **Your computer will need to re-acclimate to campus!**
  - **You may have updates**
  - **Plan some time for this and expect to reboot**

- **Faculty & Staff Computer Replacement**
  - **Still emergency replacement only**
  - **Continue to experience supply chain shortages**

- **New Conference Room Reservation System: 25 Live!**
  - **For more information, visit:** Getting Started with 25 Live

- **IT Support: Fall Start Priorities**
  - **Primary focus is supporting instruction and classrooms**
  - **Also prioritizing faculty and staff work stoppages**
  - **Please email requests to uwbit@uw.edu**

- **Google Drive**
  - **Recommendation**: No changes for now. More information will be forthcoming.

- **Email Phishing**
  - **Stay Aware! https://ciso.uw.edu/education/phishing-examples/**
  - **Report suspected phishing: help@uw.edu**

Student Technology Resources

- **Media Checkout is Back!**
  - **Service will re-start September 29th**
  - ***Coming Soon***: **A new reservation portal for equipment check-out**

- **Open Learning Lab is Re-opening!**
  - **OLL will be open September 29th**

- **Virtual Labs Service Extended**
  - **Limited version of the services available through December 2021**

- **Student Laptop & Hotspot Checkout**
  - **Laptop checkout length is quarterly with option to renew through Spring Quarter**
  - **Hotspot service was approved for 2021-22 by STF!**

Teaching & Learning Resources

- **Digital Learning & Engagement [Workshops](#)**
  - **Canvas Refresher**
  - **Zoom Tips & Tricks**
  - **Hypothes.is in Canvas:** *New Canvas Integration*
  - **Panopto**
  - **Accessibility Basics**

- **Open Office Hours with Digital Learning & Engagement Staff**
  - **Available September 20th through October 15th**
  - **Visit our page for times:** **https://www.uwb.edu/it/training-and-support/workshops-events/digital-learning-support**

- *Webpage Highlight*: Student Technology Resources Page
  - **Referral information for students with technology needs**
  - **Visit our page for more information:** **https://www.uwb.edu/it/teaching/tech-resource-guide**

Teaching & Learning Resources: Classrooms

- *Coming Soon:* Document cameras for all classrooms
  - Allow images to be captured in Panopto
  - Upload images to Canvas for easier sharing
  - *New*: Online training materials for using [document cameras](), podiums, & [lecture capture]()

- Classroom microphones
  - Lapel microphones in all classrooms
  - Adapted for easier cleaning
  - Recommended for use with Panopto & podium technologies
  - Surgical masks are recommended for better voice clarity

- Enhancing classroom podium connectivity for your laptop
  - Pilot to deploy additional adaptors in classrooms for laptops to connect to the classroom system
  - Prioritizing high use classrooms and will fully roll out as we receive additional equipment.

- Classroom projection screens
  - New projection screens in Discovery Hall!

Contact Us & Resources!

- **Teach Anywhere Webpage:** **www.uwb.edu/it/teaching**

- **Learn Anywhere Webpage:** **www.uwb.edu/it/learning**

- **Work Anywhere Webpage:** **www.uwb.edu/it/working**

- **Security--Stay Informed:** **Online Training | Office of the CISO (uw.edu)**

- **IT contact Info**
  - **HelpDesk**
    - **uwbit@uw.edu**
    - **425-352-3456**
  - **Digital Learning & Engagement**
    - **uwbdl@uw.edu**
    - **425-352-3906**
  - **Hours: www.uwb.edu/it/get-help**

Q&A

Thank you!